



PRODUCT RECALL

To Our Valued Customers:

The Canadian Food Inspection Agency (CFIA) has updated information on their website as Sofina Foods Inc. has recalled Compliments brand Chicken Strips described below to avoid possible *Salmonella* illnesses.

The following product is impacted by this recall:

| Brand | Product | Format | UPC # | Codes |
|-------------|--|--------|-----------------|---|
| Compliments | <i>Chicken Strips - Breaded</i> <i>Chicken Cutlettes - Uncooked</i> | 907 g | 0 57742 33687 0 | Outer package: 2019 NO 24 Inner package: 3288M |

These products have been sold in the following regions and store banners:

Atlantic – Sobeys, Foodland, and participating Co-op

Ontario – Sobeys, Foodland, FreshCo, Price Chopper

West – Safeway, Sobeys, FreshCo, Thrifty Foods, IGA

Quebec – Bonichoix, Bonisoir, IGA, IGA Extra, OMNI, Tradition, and Voisin

To eliminate any potential risk to our customers, this product was removed from our store shelves across the country effective May 1st, 2019.

Customers are asked to destroy any of the product impacted by the recall and bring a receipt or product label back to the store where purchased for a full refund.

For more information, contact:

Canadian Food Inspection Agency

Canadian Food Inspection Agency at Toll Free 1-800-442-2342

For information, visit <http://www.inspection.gc.ca>

Sobeys Customer Care

| Customer Care Team | Number |
|--------------------|--|
| Compliments | 1-866-672-0061 (8:00 a.m. to 5:00 p.m. ET, Monday to Friday) |
| Atlantic | 1-888-944-0442 (8:00 a.m. to 5:00 p.m. AT, Monday to Friday) |
| Québec | 1-800-465-2139 (8:30 a.m. to 5:00 p.m. ET, Monday to Friday) |
| Ontario | 1-888-821-5557 (8:00 a.m. to 4:30 p.m. ET, Monday to Friday) |
| West | 1-800-723-3929 (8:00 a.m. to 5:00 p.m. MT, Monday to Friday) |
| Safeway | 1-800-723-3929 (8:00 a.m. to 5:00 p.m. MT, Monday to Friday) |
| Thrifty Foods | 1-800-667-8280 (8:00 a.m. to 6:00 p.m. PT, Monday to Friday) |